

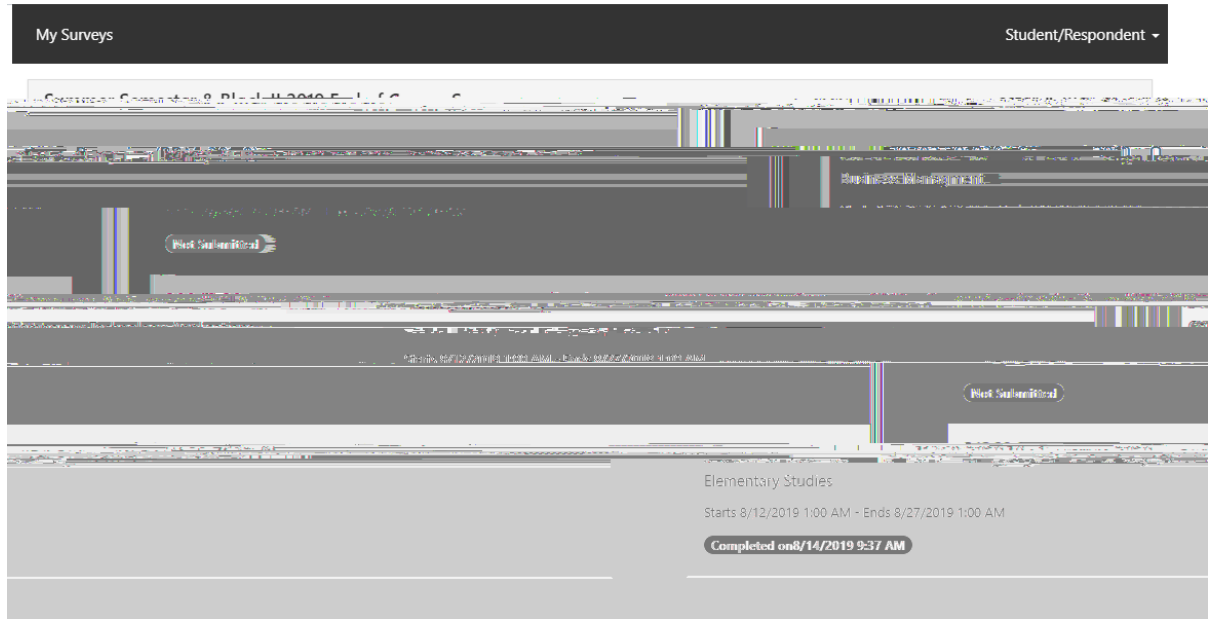
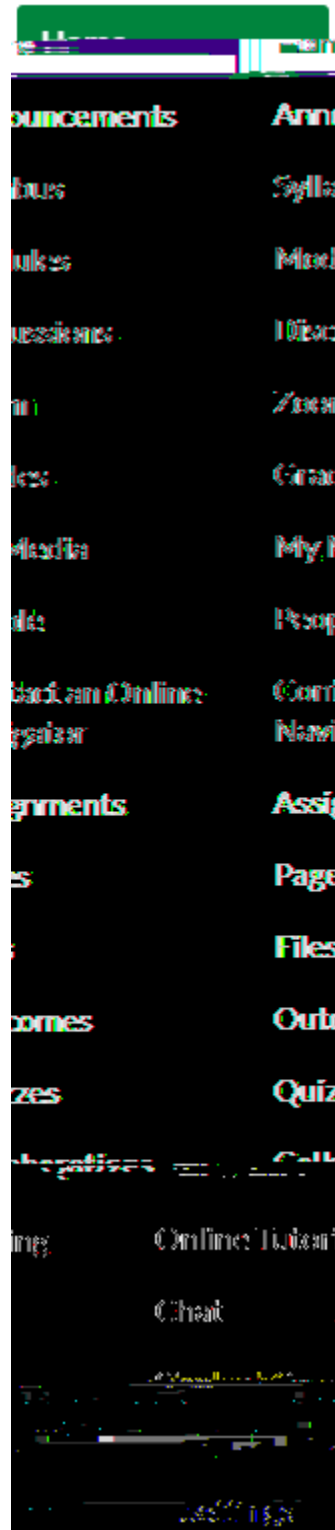
CATS Student Survey- Best Practices in Increasing Student Response Rates:

#1- Take time to explain how students will access their CATS course surveys. Students in your course may be new to Wilmington University or unfamiliar with our survey process. At the

Student access to CATS from inside of Canvas:

From inside of a current Canvas course site, students will have access to their surveys via the *Student Course Evaluations* menu bar tab.

Upon clicking this tab, students go directly to their course survey dashboard:



Pending course surveys appear at the top of the screen, highlighted in blue.

Completed surveys are shaded gray and moved to the bottom of the screen.

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#2-Replace the social etiquette! Experienced faculty may recall the ease with which students complied with survey requests back in the ‘pencil-and-paper survey’ days. This was likely due to the social etiquette that mandates that when we are asked

How do you overcome student resistance to participate in this process?

norm rather than the exception. The importance of self-reflection and the opportunity for growth is the constant theme as we discuss the feedback process. I remind